

# Site Facilities Operator, Further Vocational Qualification in Cleaning and Property Services

Education gives You competence and assurance to plan and implement cleaning services in different customer sites. You can attend either one unit and have assurance to your work in daily cleaning assignments, or You can complete the whole vocational qualification. There is continuous admission to this education. Find out more and apply now!



## Who is the training suitable for?

Qualification in English is for You who work in site facilities services in Finland and use mainly English at work sites in everyday communication. You have either basic education in cleaning services or versatile work experience of site facilities services. It is also required that your employer has agreed to tie an apprenticeship training contract.

To complete the qualification, you must have the opportunity to make versatile assignments during your internship or at your workplace.

## Students' experiences

Read about experiences of site facilities operator studies

## Content of the training

**The qualification** (150 Competence points) **is composed of one compulsory unit.**

Provision of customer-oriented cleaning and property services, 15 cp

**One optional unit in the competence area.**

Maintenance cleaning services, 45 cp

and **optional units of which you choose a total of 90 competence points.**

Basic cleaning services, 30 cp

Cleaning services for food industry establishments, 30 cp

Cleaning services for educational institutions and day-care centers, 30 cp

Cleaning services for shopping centers and retail stores, 30 cp

Cleaning services for hotel and accommodation facilities, 30 cp

Work induction, 30 cp

Working as a workplace instructor, 30 cp

Cleaning services for swimming pool and spa facilities, 30 cp

Waste management services, 30 cp

Qualification requirements, [click here](#)

## Distance and local learning opportunities

At the beginning we make you an individual study plan and ensure that this qualification is right for you.

Most of the education is conducted at your workplace in daily assignments. In addition, education is supported by simultaneously both online and classroom studying, which gives you the freedom to choose most suitable way to attend lessons. Studies include assignments and instructional videos, and you take them at a self-directed pace.

Education also supports the development of Your Finnish language skills.

Competence demonstrations are conducted at your workplace during daily assignments. The demonstration is assessed based on how well you carry out given tasks. Trainer and workplace

representative make the assessments together.

If your competence is found sufficient enough, You can complete the qualification by conducting only competence demonstrations.

For apprenticeship training, you need an employer in the field with whom an apprenticeship contract can be concluded. Unconditional requirement for starting education is employment in Finland in cleaning services and minimum 25 h/week.

More information about apprenticeship education (in Finnish).

For apprenticeship agreement, Further Vocational Qualification in Cleaning and Property Services the student fee for completing the entire qualification is 50 euros (VAT 0%).

The student fee is to be paid at the beginning of your studies in one installment. The student fee is not refunded if the education is interrupted.

Employers have the opportunity to reimburse the student fee to the student tax-free (according to the guidance of the Tax Administration: "an employer can reimburse, tax-free, the invoice for training costs incurred by the employee in the employer's interest against receipts").

It is also possible to complete partial qualifications from this qualification. The student fee for a partial qualification is 0 euros (VAT 0%).

## Contact

### Sanni Tuominen

koulutussuunnittelija, puhtausala  
020 746 1645  
sanni.tuominen@taitotalo.fi

## Experts

### Juhana Uusi-Kakkuri

kouluttaja, puhtaus- ja kiinteistöpalveluala  
050 573 1281  
juhana.uusi-kakkuri@taitotalo.fi

## Upcoming trainings

### Site Facilities Operator, Further Vocational Qualification in Cleaning and Property Services

**Location:** Taitotalo, Strömberg, Strömberginkuja 3, 00380 HELSINKI

**Register by:** Continuous application

**Duration:** 6 - 12 months

**Student fee:** 50,00 € Tax-free educational service

## Lisätietoa

**Site Facilities Operator, Further Vocational Qualification in Cleaning and Property Services**

1.12.2023 - 31.12.2025

Taitotalo, Strömberg, Strömberginkuja 3, 00380 HELSINKI